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OFFICE OF THE EXECUTIVE SECRETARY

May 26, 2002

Jonathan N. Wike Hearing Officer-TRA Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, TN 37243-0505 800-342-8359x171

Re: Docket No. 02-00058

Dear Mr. Wike,

I am in receipt of a copy of the Protective Order requested by CenturyTel's attorney. As the only information that I have asked for in discovery is information pertaining to documents filed with the TRA, there is no reason to grant this protective order.

This information does not contain trade secrets, confidential research, or development information, and is a matter of public record. This "GAG ORDER" would prevent due process with other agencies that may be involved, if the discovery information supports my allegations as to quality of service being provided by CenturyTel. This order would also burden the TRA with unnecessary hearings and procedures in this case. Therefore it is my position that this protective order be denied.

I am requesting that the TRA provide the third quarter of 2001 reports filed by CenturyTel for the Ooltewah-Collegedale central office, in specific showing trunk overflow data, and call completion information and any additional reports produced during this period, as per TRA "Rule 1220-4-2-.34(4)". This information should already be a matter of public record.

Yours truly,

Michael Van Wies

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Cc: R. Dale Grimes, Attorney for CenturyTel, Bass, Berry, Sims PLC